Requesting documents

From: Lapetina, Kathleen
To: jcotter007@gmail.com

Cc:

Sent: 5/28/2024 9:33:45 AM

Mr. Cotter,

Thank you for taking my call this morning. As I advised you, you can send an email to <u>privacy@ibx.com</u> to request your claim history.

I would like to again offer to have a case manager contact you to assist you with any medical issues and/or needs you may have.

If you decide that this is something you would like assistance with, please do not hesitate to contact me directly at 215-241-3722 or by responding to this email.

Sincerely,

Kathleen Lapetina Quality Executive Inquiry Specialist Executive Inquiries P 215-241-3722 x23722









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